Your Bill Explained

GA Customer Bill

santee cooper

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SANTEE COOPER
PO BOX 188
MONCKS CORNER, SC 29461-0188

ACCOUNT NUMBER
0000000000

PLEASE PAY BY
08/18/2025

AMOUNT DUE
$793.61

AMOUNT PAID
_____

Small Business
123 Main Street
Conway, SC 29526

Please make checks payable to SANTEE COOPER

Check here for address change, comments.
If you would like to sign up for Autopay,
Please write on the reverse side and return.

Detach this stub and return with your payment. See back for payment options.

Bill Date: 07/22/2025
Small Business
123 Main Street
Conway, SC 29526

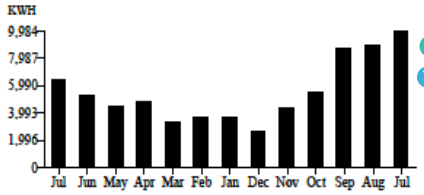
Previous balance	705.95
Payments received	-705.95
Electric Service Commercial	793.61
Total Charges	**$ 793.61**

123 Main Street Conway, SC 29526

1 Small General Service (GA) from 6/20/25 through 7/22/25 for 32 days 2

Meter Number	3 Energy/Demand
LN0000000	4829 kWh - Total Energy Used Off-Peak
LN0000000	1612 kWh - Total Energy Used On-Peak
LN0000000	24.8 kW - Demand 07/18/25-12:00PM

4 Usage At-A-Glance



Electric Service Commercial - 06/20/25 to 07/22/25		
Customer Charge 5	26.00	
Energy Charge Off-Peak	292.15	
6 Energy Charge On-Peak	113.65	
7 Demand Charge	302.81	
Fuel Adjustment 8	-36.26	
Demand Sales Adjustment 9	-16.04	
Deferred Cost Recovery 10	17.52	
Franchise Fee 11	34.99	
Sales Tax	58.79	
Total New Charges		$793.61

Important: This bill is due and payable on or before **August 18, 2025**. If payment in full is not received by the due date, a late charge of 2% of the unpaid balance and applicable taxes will be added to the amount due.
*** If your bill has a PAST DUE AMOUNT, your service may be subject to immediate suspension.**

See back for payment options!

Power outage? Call (888) 769-7688
Billing questions? Call (843) 448-2411
Your Account Number: 0000000000

Santee Cooper's Terms and Conditions are available upon request or by visiting www.santeecooper.com

*V11-06/30/2025

1 The rate you are on.

2 Your billing period.

3 **Energy/Demand**: Energy is the total electricity you used during the billing period. It is measured in kilowatt hours (kWh). Demand is based on your highest 30-minutes of usage during the billing period. It is measured in kilowatts (kW). In this example, the customer's peak demand was 24.8 kW measured during the the 30-minute period.ending at 12 p.m. on 7/18.

4 **Usage At-A-Glance**: This chart displays your monthly energy usage for the past 13 months to help you monitor usage and trends. The graph is read left (most recent) to right (last year).

5 **Customer Charge**: This charge will appear on your bill each month regardless of usage. It covers certain ongoing costs such as billing, metering, collections, customer service, accounting, and some distribution facilities (service wires, transformers, etc.).

6 **Energy Charges**: This charge covers the cost of buying or producing the electricity used during the billing period and when you use it. Energy used during On-peak hours costs slightly more. 5am - 9am in winter and 3pm - 7 pm in the summer are considered 'On-peak'. The charge you pay will vary depending on the amount of energy used.

7 **Demand Charge**: This covers some of Santee Cooper's fixed costs, such as principal and interest payments on debt, and some of the infrastructure costs of supplying generating capacity to meet your energy needs. The charge you pay will depend on your highest 30 minute average usage for the billing period.

8 **Fuel Adjustment**: Adjusts with the actual cost of fuel, like natural gas and coal, and purchased power. If Santee Cooper's actual costs are less than the base fuel rate, you'll see a credit on your bill. If these costs exceed the base fuel rate, an additional charge will be included in your bill. The fuel adjustment is recalculated every month based on a rolling three-month average.

9 **Demand Sales Adjustment**: Santee Cooper plans its generating system with enough capacity to serve its customers' "peak" load under extreme weather conditions and expected equipment availability. As a result, from time to time, there may be extra generating capacity available for use. Santee Cooper attempts to sell idle and unused capacity to its large industrial customers or other electric utilities. The fixed portion of the revenues obtained by Santee Cooper from these sales is credited to other customers through the Demand Sales Adjustment. The base amount for these revenues is included on an estimated basis in Santee Cooper's rates. Any difference from the base amount is the Demand Sales Adjustment and is subtracted from or added to your bill to adjust for the actual revenues received each month from these sales.

10 **Deferred Cost Recovery**: This line item represents costs incurred by Santee Cooper between 2020 and 2024, but previously uncollected. A court decision on June 10, 2025, now allows Santee Cooper to collect these costs over ten years. Most residential and commercial customers will see an average increase of less than 4%.

11 **Franchise Fee**: A contractual fee that Santee Cooper pays to municipalities where it conducts business within their boundaries. This fee is billed each month to customers whose accounts are physically located within the city or town limits. This rate is 5% of your bill and twice a year Santee Cooper gives this money back to the municipalities.