Setting Up New Services Quick Guide

**Temporary Service**

- Electrician sets temporary meter base/pedestal within 5 feet of an underground source, or within 10' of an overhead source. Overhead temporary pole must extend 15' above grade and be guyed/braced appropriately. For underground pedestal installations, the electrician should leave enough triplex cable to make underground connection. Contact Santee Cooper Area Engineer if unsure.
  - Meter Installation Specifications Handbook
- Obtain Inspection of Meter Base – City or County
- Complete Temporary Service Application; (Español)
- If applicable, make payment via a Customer Job Request Invoice where temporary service is required and facilities are installed that cannot be used permanently, the customer will be charged the installation/removal cost plus the non-reusable material costs of such facilities.

**Permanent Service**

- Install Approve Meter Base on Structure/House closest to Santee Cooper sources. Include address on meter base. Contact Santee Cooper Area Engineer if unsure.
- Obtain Inspection of Meter Base – City or County
- Conduit stub down compatible with Santee Cooper Conduit Standards (2”, 3”, etc.), installed to 24” below final grade, and securely strapped to structure
  - Conduit stub down must extend beyond foundation (footer conflicts)
  - No more than 2-45° elbows allowed to get to 24” below final grade
  - If foundation conflict requires more than 2-45° elbows to get below grade, then foundation needs to be notched out by customer before Santee Cooper schedules construction
- Complete RSEAA form. Area Engineer will use the information to size the service.
  - 200Amp - All Electric
  - 200 Amp - Select Electric
  - 320 Amp – All Electric
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  - Scheduling Construction can take up to 2 weeks.
  - RSEAA should be turned in as soon as the meter base is installed on the structure to avoid delays.
- Obtain Inspection of the permanent Meter base – City or County
- Once Linework and Inspection are complete
  - Confirm Linework is complete. Contact Santee Cooper Area Engineer if unsure
  - Line work is complete, call, visit, or email Santee Cooper and request Temporary to Permanent service conversion.
  - Santee Cooper will relocate the meter from the temporary service to the permanent service.
Anything else I need to consider during construction?

- Yes, are you planning to have solar panels, EV charger, outdoor lighting, pools & spas, additional structures?
  - Installing Roof top solar or EV charger – check out our current programs & rebates
  - Are you planning to have a security light on a pole? Or in a parking lot? Check out our Outdoor Rental Lighting Program.
  - Installing a Pool or Spa – Check out our rebates

Other possible considerations - Are there any Rebates or Savings during my home or business building process?

- Yes, Contact our New Home Energy Advisors at residential.energy@santeecooper.com