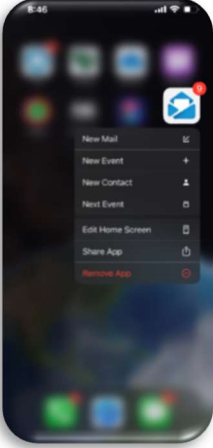
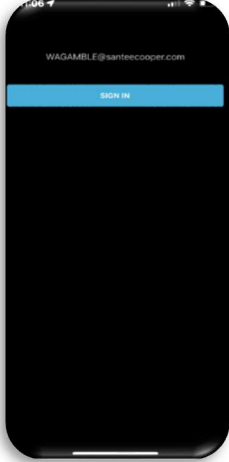

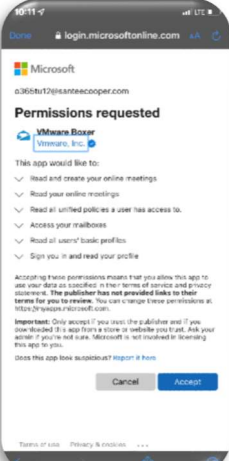


Uninstalling & Reinstalling Boxer

November 30, 2022



After the email migration, corporate and personal devices approved for Boxer will need to uninstall and reinstall the application. Instructions are below:

 <p>Step 1: Uninstall Boxer from your device by clicking and hold the Boxer application icon.</p> <p>You will get a pop-up menu and select Delete App/Uninstall App</p>	<p>Step 2: Go to the Santee Cooper Catalog/App Catalog on your phone and look for the Boxer application and click the Install button.</p> <p>After a few minutes Boxer will install.</p> <p>NOTE: If you have multiple pages of apps on your device, you may need to swipe to another page to find the re-installed Boxer app.</p>
<p>Step 3: Once Boxer is installed, click on the Boxer icon, and open the application.</p> <p>You should see your name for sign-in. If you do, click the sign in button. If you don't, please contact the Service Desk at ext. 7777 for assistance.</p> 	<p>Step 4: Select your Santee Cooper account, if it isn't on this screen click use another account and enter your username@santeecooper.com and click next.</p> 
<p>Step 5: Enter your Santee Cooper password.</p> <p>NOTE: For Technology Services employees that have admin rights to the Microsoft Portal, may receive additional prompts for MFA.</p> 	<p>Step 6: Click Accept to the question "Are you trying to sign into VMware Boxer"?</p> 

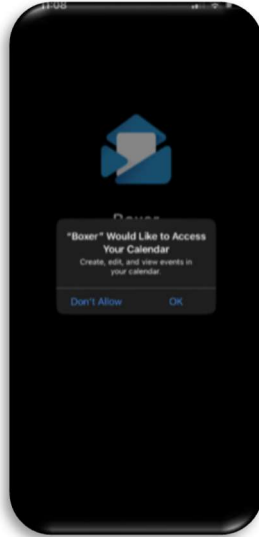
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Step 7: You will see a few messages:

- a. "Boxer" Would like to Access Your Calendar. Select "OK".
- b. "Boxer" Would like to Access Your Contacts. Select "OK".
- c. "Boxer" Would like to send you Notifications. Tap "Allow".



Step 8: You will receive an email from Microsoft Outlook stating that your mobile device is temporarily blocked. This is normal. Please wait up to 15 mins for your email/contacts/calendar to sync to your device.

Note: If you have any issues, please contact the Technology Service Desk at ext. 7777.