Powering a Reliable and Sustainable Future

Santee Cooper is a state-owned, not-for-profit utility that develops base rates for our customers tied to the cost of providing reliable service. Our Board of Directors has approved a rates adjustment public review and comment period through Aug. 31, 2026.

	PROPOSED 2027 RATE ADJUSTMENT* Average Increase	PROPOSED 2028 RATE ADJUSTMENT Average Increase
RESIDENTIAL CUSTOMERS For homes and apartments	4.7%	4.6%
COMMERCIAL CUSTOMERS For businesses and services	2.9%	2.9%
LIGHTING CUSTOMERS For streetlights and other outdoor facilities	3.2%	3.0%
INDUSTRIAL CUSTOMERS For manufacturers and large business facilities	2.6%	2.1%

**Actual rate impacts may vary based on individual consumption and peak-time usage behaviors.*

Why are rates going up?

We must invest in the electric system to maintain our high reliability and meet growing demand.

Why are increases higher for residential customers?

Base rates are based on the cost to serve each group. The cost to serve residential customers is rising faster than for others. Primarily because residential customers use electricity more during peak times when electricity is most expensive to produce.

We understand that higher energy costs can be challenging. To help customers use energy more efficiently, lower their energy use, and manage their monthly bills, we offer a range of programs, tools and energy-efficiency resources.

We Listened

We're proposing a Balanced Demand Rate to reduce the impact of isolated spikes in electricity usage on customer bills. Instead of billing demand on a single highest-hour charge, the new Balanced Demand Billing would include a charge for the average of a customer's maximum hourly use during the four highest peak periods each month.

If Balanced Demand Billing doesn't work for you, please ask about our Time-of-Use rate.

Santee Cooper also changed its small commercial rate to align with residential rate for ease of understanding.

For more information, go to www.santeecooper.com/ratestudy.

YOUR FEEDBACK IN ACTION

Balanced Demand Billing

Residential and small commercial customer rates now use an average of a customers' maximum daily use.

What does this mean for you?

Changes are intended to reduce the impact of isolated spikes in electricity usage on your bills.

Scan this QR code to calculate the potential impact on YOUR *bill.*

CURRENT PEAK BILLING

We use the single highest hour of use during the monthly peak window.

PEAK #1	PEAK #2	PEAK #3	PEAK #4
6.5 kW	5.8 kW	5.2 kW	4.6 kW

Your demand is based on the
HIGHEST HOUR
6.5 kW

One short-term spike can drive up your entire demand charge.

VS.

BALANCED DEMAND BILLING

We average your maximum hourly use during the four highest peak periods.

PEAK #1	PEAK #2	PEAK #3	PEAK #4
6.5 kW	5.8 kW	5.2 kW	4.6 kW

6.5 + 5.8 + 5.2 + 4.6 = 22.1
22.1 ÷ 4 =

5.5 kW

Your demand is based on the **AVERAGE** of your top four peak periods.

Short spikes have less impact giving you more control and more predictable bills.

We want your input!

Santee Cooper has opened a public review and comment period, and we encourage customers to get involved by reviewing proposed rates and providing input by submitting written comments or appearing and speaking at one of our scheduled public meetings. Visit **santeecooper.com/ratestudy** for more details.

Deadlines for Public Comment

Deadline for submission of **written** comments: **July 30, 2026**

Deadline for **oral** comments: **Aug. 31, 2026**, Board of Directors meeting