

SOUTH CAROLINA PUBLIC SERVICE AUTHORITY
SANTEE COOPER

IN RE:	)	
	)	TRANSCRIPT
	)	
PROPOSED RATE	)	OF
ADJUSTMENT	)	
	)	PUBLIC COMMENT MEETING
	)	
	)	
	)	

Date: July 28, 2026

Time: 5:59 p.m.

Location: Santee Cooper HG Office Auditorium,
305A Gardner Lacy Road, Myrtle Beach, South Carolina

Reported by
Julie Taradash

APPEARANCES

Santee Cooper Board of Directors Present:

Charles S. Bennett, II, 1st District
Brian C. Frerichs, 5th District
Alyssa L. Richardson, 6th District
David F. Singleton, Horry County
Timothy M. Tilley, Georgetown County
John S. West, Berkeley County(via videoconference)
Hugh L. Willcox, Jr., 7th District

Santee Cooper Executive Team:

Jimmy Staton,
President and CEO
Tami Wilson,
Vice President and Chief Financial Officer
Carmen Thomas,
Vice President, Chief Legal Officer, and General Counsel
Mike Finissi,
Deputy CEO and Chief Operating Officer

Staff Members Present:

Lindsey Whitley,
Corporate Secretary and Associate General Counsel
Emily Tyner,
Manager Corporate Communications
Devin Ritter,
Manager of Pricing
Mollie Gore,
Director Corporate Communications & External Affairs
Shawan Gillians,
Senior Director Communications and Community
Greg McCormack,
Senior Director of Financial Planning
Bryan Lewis,
Director Customer Service Retail
Stephanie Burgess,
Senior Manager Retail Services and Customer Experience
Marty Watson,
Senior Director Commercial and Customer Service

Staff Members Present (Continued):

Chad Hudson,
Director of Wholesale and Industrial Services
Jack Stewart,
Deputy Chief Law Enforcement & Security
Jonathan Shealy,
Chief Law Enforcement & Security
Tracy Vreeland,
Public Relations Specialist III
Gleason DeLuca,
Customer Experience Analyst, III
Brittany Rabon,
Administrative Associate
Jennifer Dittbenner,
Senior Customer Service Representative
Austin Keener,
Commercial Energy Advisor
Anna Strickland,
Economic Development & Local Government Specialist III
Kate Wink,
Government Relations
Celeste Bochino,
Administration Associate
Mark Trotta,
Special Agent III
Jake Grill,
Special Agent III
Matthew Singleton,
Special Agent III
John Calhoun,
Financial Analyst III
Kristin Bennett,
Financial Analyst
Jack Grooms,
Financial Analyst

Office of Regulatory Staff:

Donna Rhaney, Senior Counsel and Legislative Liaison

Stig Rasmussen, Staff Attorney

Jasmine Gunning, Staff Attorney

Shane Hyatt, Program Manager

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1 PROCEEDINGS

2 MS. WILSON: Good evening, ladies and gentlemen, and
3 welcome to Santee Cooper's rate adjustment public
4 comment meeting. This meeting is called to order.
5 For your awareness, this is a public meeting. A
6 court reporter is present and is transcribing the
7 meeting to create a public record.

8 I'm Tami Wilson, Santee Cooper's Vice
9 President and Chief Financial Officer. Also up
10 here with me are Carmen Thomas, Vice President,
11 General Counsel, and Chief Legal Officer; and Greg
12 McCormack, Senior Director of Financial Planning.

13 As we get underway, just a reminder for your
14 safety, the emergency exits are located back there
15 and up here in the front and back there, as well.
16 So I now ask that you stand and join me in saying
17 the Pledge of Allegiance.

18 (Group stands and recites the Pledge
19 of Allegiance.)

20 MS. WILSON: For the record, notice of the proposed rate
21 adjustment and this meeting complies with FOIA and
22 the retail sales adjustment process as outlined in
23 South Carolina Code Section 58-31-710. Written
24 notice was provided on May 1st via first class mail
25 or electronically to customers. Notice was also

1 provided via the press news release and on Santee
2 Cooper's website. And notice of this meeting was
3 posted online and provided to the media 24 hours in
4 advance.

5 Now Jimmy Staton, our president and CEO, would
6 like to say a few words.

7 MR. STATON: Thanks, Tami. I want to welcome each of
8 you here this evening, and I want to thank you for
9 taking time out of your busy days to -- to join us
10 and learn a little bit about our rate adjustment,
11 and we hope to -- we'll hear from you-all.

12 Santee Cooper belongs to the people of South
13 Carolina, and we work only for you. Every decision
14 we make, including, unfortunately, this rate
15 adjustment, is rooted in our commitment to always
16 deliver reliable, affordable power that helps
17 improve the lives of our customers.

18 In just the last three years, Santee Cooper
19 has added over 17,000 retail customers. This
20 growth is part of why we're here. And we're also
21 seeing electric demand from existing customers as
22 our world continues to be increasingly electrified.
23 These two factors contributed to six record high
24 peaks on our system in 2026, and we're just a
25 little bit -- about halfway through the year.

1 Reliable electric service isn't optional.
2 It's a standard that our customers rightly expect
3 and, quite frankly, that you-all deserve. For that
4 reliability to continue, we need to proactively
5 invest in maintaining what we have today and to
6 strategically expand our generation, transmission,
7 and distribution systems to keep your lights on for
8 tomorrow. We would like to make these improvements
9 within our current rates, but unfortunately, that
10 math just didn't work. Customer demand is
11 increasing, and at the same time inflation is
12 driving up the cost of materials we need to
13 reliably deliver the additional power that our
14 customers are using.

15 Stil, we are taking steps to reduce costs such
16 as locating additional generation on existing
17 generation sites to avoid the cost to purchase and
18 develop new property and to take advantage of
19 existing infrastructure where we can. We're also
20 partnering with other utilities and developers to
21 create economies of scale. So as we work with
22 others and build something larger, we're able to
23 take advantage of the fact that the unit costs of
24 those are generally lower, and we can pass those
25 customer savings right back to our customers.

1 We're also strategically investing in new
2 technology such as battery storage that we can
3 charge off the grid when demand is low and deploy
4 across our transmission system when the demand
5 peaks. This technology will reduce how much new
6 generation we actually have to construct.

7 And as for generation, we're expanding our
8 natural gas station in Anderson County to capture
9 waste heat and use it to generate additional power
10 without having to utilize any more fuel. We're
11 also adding two smaller natural gas units at the
12 Winyah Station in Georgetown designed to ramp up
13 quickly and enable us to bring more solar onto the
14 system. Solar is a pretty low cost -- low marginal
15 cost of electric -- electricity.

16 Even with these mitigation efforts, our costs
17 will exceed our ability to cover them under the
18 current rates. But putting off these system
19 investments puts our reliability at great risk.

20 Proactive maintenance is an important tool in
21 our cost-savings toolkit. It's a lot like
22 maintaining your car. Regular oil changes and
23 sometimes you have to change the tires, those
24 things cost money, but they prevent breakdowns
25 later on. The same applies to -- to our system.

1 We need to ensure we're providing the ongoing care
2 that the system needs so that we -- as we invest in
3 maintenance today, it will help us prevent costly
4 failures and, more importantly, unexpected outages
5 for you-all. And just as you need a larger car
6 over time to carry a growing family, Santee Cooper
7 is up -- is updating and expanding our system to
8 serve new and existing customers. These are the
9 kinds of solutions we work toward every day to make
10 sure we're giving you the best possible return on
11 your dollars.

12 We recognize that costs are going up
13 everywhere and for everyone, and Santee Cooper's
14 full focus is on keeping costs as low as possible
15 for you, our customers. This proposed adjustment
16 would add less than 25 cents a day to the typical
17 residential bill in 2027 with a similar increase in
18 2028. Your bills will still be lower than those
19 other large utilities in South Carolina and across
20 the entirety of the Southeast.

21 But we understand affordability means
22 different things to different customers, and that's
23 why we'll continue to work with you on ways you can
24 manage your costs. You'll still be able to reduce
25 your monthly bill by adjusting when you use the

1 most power, and you'll hear more shortly about a
2 few changes we're proposing based on the feedback
3 that we have received from you-all. We also have a
4 number of rebate and energy management programs
5 that can help you reduce your bills. We have
6 flyers you can take with you that offer more
7 information on those programs, and we have customer
8 service representatives here today who can answer
9 any questions you might have.

10 So as I said to start, Santee Cooper is owned
11 by the people of South Carolina for South Carolina.
12 And we thank you for being here today, and we look
13 forward to your comments. Thank you.

14 I'll turn it back, Tami, to you.

15 MS. WILSON: Thank you, Jimmy. The agenda for the
16 remainder of today's meeting is as follows: We're
17 going to make some additional introductions, give
18 an overview of the need for the adjustment and the
19 adjustment process, provide an overview of the
20 comment process, and then move into the public
21 comment portion of the meeting.

22 Members of Santee Cooper's Board are here to
23 listen to your comments. The Members of the Board
24 who are here tonight with us included Director Sam
25 Bennett representing the 1st District; Director

1 Brian Frerichs representing the 5th District;
2 Director Alyssa Richardson representing the 6th
3 District; Director David Singleton representing
4 Horry County; Director Tim Tilley representing
5 Georgetown County; Director Hugh Willcox
6 representing the 7th District; and we have John
7 West representing the Berkeley County, and he is
8 joining us online via Webex. So for the record, a
9 quorum of the Board is attending tonight.

10 I'd also like to introduce Mike Finissi, our
11 Deputy CEO and Chief Operating Officer, who's here
12 with us tonight. And I would like to acknowledge
13 the Office of Regulatory Staff who's made the trip
14 to join us tonight, and they include Donna Rhaney,
15 Stig Rasmussen, Jasmine Gunning, and Shane Hyatt.
16 Shane. Again, thank you-all for attending.

17 So the purpose of the meeting is to receive
18 input from you, our customers, relating to the
19 proposed rate adjustments. We are looking forward
20 to hearing your comments. We are receiving
21 information in this meeting only with respect to
22 the proposed rate adjustments. If you have
23 questions about your existing account, Santee
24 Cooper customer service representatives are present
25 outside to assist you.

1 Regarding the proposed rate adjustments, no
2 deliberations will be conducted, no votes will be
3 taken, and no decision will be made today.

4 Before we begin taking public comments, we
5 have a brief overview of the need for the proposed
6 rate adjustment and the adjustment process. So I'm
7 going to turn it over to Greg to walk through that
8 overview.

9 MR. MCCORMACK: Thank you, Tami. Good evening,
10 everyone. Thank you for your interest in Santee
11 Cooper's proposed rate adjustment. My comments
12 tonight are going to follow the one-page handout
13 that you received when you arrived, specifically
14 this one.

15 Before I begin, I want to encourage anyone who
16 hasn't done so to visit our rate study website.
17 There you can find a variety of rate study
18 materials and our presentation to the Board of
19 Directors on May 1st about these proposed rates.
20 The presentation begins at around the three-hour
21 mark of the Board meeting and can be found by going
22 to "About" and then "Leadership" from the home
23 page. We also have the full schedules, the actual
24 rate study, and management reports available for
25 in-person review at the front customer service

1 table.

2 Let's start with why rates are increasing. As
3 a state-owned utility, Santee Cooper's rates are
4 based on our actual costs to serve customers
5 compared to the revenue we expect to collect. When
6 our costs are higher than our revenues, we must
7 adjust our rates. For a public utility like Santee
8 Cooper, the cost to serve is called "revenue
9 requirements." This includes our operating
10 expenses, our debt payments, a capital contribution
11 that supports investments we're making in the
12 system, and a small fee in lieu of taxes. What you
13 don't find in this calculation is profit because
14 our business is not designed to make a profit.

15 Because our system has not needed significant
16 changes for a while, we're investing heavily in
17 upgrading or building projects to move power from
18 our generating stations to your homes or
19 businesses, which is known as the "transmission
20 system." We're also adding new generation to meet
21 the growing needs of our customers. These
22 investments are costly but are essential to ensure
23 we can deliver power to our customers when they
24 need it.

25 We've been receiving questions about cost

1 control measures at Santee Cooper, so I wanted to
2 quickly mention some of the things that we're doing
3 to lower costs. In 2024 and 2025, we refinanced
4 debt that generated around \$220 million of lower
5 debt costs, with about \$7 million per year of those
6 savings occurring during these rate years of '27
7 and '28. We've also worked with large customers to
8 find new opportunities to avoid building generation
9 by having them reduce their usage at our peak,
10 which saves the system about \$75 million per year.
11 These savings are passed directly on to our
12 customers.

13 On the handout, you can see the "Overall Rate
14 Adjustment" section shows our proposed rate
15 adjustments. We've worked hard to keep these
16 proposed rate adjustments at inflationary levels.
17 You can also see the impact on different customer
18 classes. We sometimes get asked why the
19 residential class has a higher increase than
20 industrial customers. Well, the answer to that
21 question is that costs are allocated to customer
22 classes based on the costs they cause the system to
23 incur. Residential customers tend to use energy
24 more during Santee Cooper's peak times when
25 electricity is more expensive to produce, and the

1 allocation of costs to the different classes
2 reflect that fact. The bottom of the handout
3 explains this concept in more detail.

4 On the back of the handout is an explanation
5 of demand, which is a common rate design concept
6 used to align costs customers cause on the system
7 with the customers responsible for those costs. As
8 shown on the handout, demand is a concept of how
9 much our customers are using in any given hour
10 compared to energy, which is how much you might be
11 using during a month. Santee Cooper uses a
12 windowed demand that only captures customer usage
13 during a three-hour period that coincides with the
14 time when customers are using the system the most.

15 In 2025, Santee Cooper changed our rate
16 structure so that some of the costs that were
17 previously recovered through energy sales are now
18 recovered based on customer demand. This is
19 intended to align recovery of costs with the
20 customers causing the costs, primarily because a
21 significant portion of the costs we incur during
22 the demand window are not based on how much a
23 customer uses the rest of the month.

24 The demand charge also creates a great
25 opportunity for customers. When a customer reduces

1 their use during times when energy is the most
2 expensive to produce, the demand charge
3 automatically rewards that customer for creating
4 these savings through a lower bill.

5 We did hear feedback from some customers that
6 demand was not something they were used to managing
7 and that some customers had concern over a single
8 high-use period in a month either causing a
9 surprise bill or eroding savings they were aiming
10 to achieve during the month. As a result of that
11 feedback, our proposed rates included a change
12 called "Balanced Demand Billing." Instead of
13 billing based on a single highest hour, the new
14 Balanced Demand Billing is based on the average of
15 a customer's maximum hourly usage during the four
16 highest peak periods of the month.

17 I also want to note that Santee Cooper has a
18 rate offering for customers that does not include a
19 demand charge, which is the Residential Time-of-Use
20 rate. If demand billing isn't the right fit for
21 you, we provide this alternative so customers can
22 choose the rate that best meets their needs.

23 The -- I do want to quickly mention data
24 centers because it's a concern that we've been
25 hearing. And so informational for the group,

1 Santee Cooper currently has a rate that we approved
2 in 2025 that ensures that any data centers or other
3 high-impact load customers coming to the system are
4 charged the incremental costs that they bring to
5 the system, basically protecting our residential
6 customers from higher costs as a result of those
7 large loads. The proposed rates also include that
8 rate, and it has some changes that we think make
9 the rate even stronger in terms of protecting our
10 residential customers.

11 I'd like to close by sharing some details on
12 the next steps of the process. After this series
13 of public comment meetings is a Board meeting where
14 Santee Cooper staff will share the comments
15 received with the Board, and customers will also
16 have an opportunity to provide additional comments.
17 That meeting is on August 31st.

18 Then at the September 29th Board meeting,
19 management will provide a set of final proposed
20 rate revisions to the Board, including any proposed
21 changes resulting from this public comment process.

22 Following that meeting, the Board is expected
23 to vote on the proposed rates at the October 30th
24 Board meeting. Any new rates approved by the Board
25 of Directors through this process would become

1 effective for services charged on or after February
2 1st of 2027 and then again February 1st of 2028.

3 Thank you again for your time today and for
4 your interest in this process.

5 MS. WILSON: Thank you, Greg. I'm now going to turn it
6 over to Carmen Thomas to provide instructions for
7 the public comment process.

8 MS. THOMAS: Thank you. Thank you-all for attending
9 tonight. We look forward to hearing your comments.

10 We have some instructions for today's meeting.
11 Please silence your cell phones, and please be
12 courteous to others who are speaking. Please do
13 not interrupt, clap, or make loud noises during the
14 meeting when customers are speaking, as this will
15 interfere with the court reporter's ability to
16 capture the information being provided.

17 Only those registered to speak will be called.
18 If you have not registered and would like to do so,
19 please go to the table outside of the room and
20 register.

21 When your name is called, please come to the
22 podium, speak clearly into the microphone, and
23 state the following: your name, the name of your
24 street but not your house number -- we don't ask
25 for your house number for privacy purposes because

1 the transcript of the meeting is a public document
2 -- the town or county where you receive service
3 from Santee Cooper, and confirm that you are a
4 Santee Cooper customer.

5 To ensure an orderly and timely process, each
6 person will be limited to three minutes to comment.
7 A timer at the front of the room will indicate when
8 your speaking time has concluded.

9 We have scheduled three public comment
10 meetings: one yesterday evening in Berkeley
11 County, one earlier today in Georgetown County, and
12 this meeting in Horry County. You may speak at
13 only one of these public comment meetings. If you
14 provided comments at either of the previous
15 meetings, you may not present again tonight.
16 Additionally, you will have another opportunity to
17 provide comments at our Board of Directors meeting
18 on August 31st.

19 You may also submit questions and requests for
20 information until August 31st.

21 We are receiving information today only with
22 respect to the proposed rate adjustments. Our
23 customer service representatives outside can also
24 provide additional information about the rate
25 adjustments related to your individual accounts.

1 Please direct your comments regarding the
2 proposed rate adjustment to us at this table. For
3 this meeting, the Board members present are here to
4 listen and will not be responding to questions at
5 this time.

6 Santee Cooper may decline to consider some
7 statements based on appropriate grounds, including
8 comments made by noncustomers.

9 The registration list and sign-in sheet for
10 this meeting will be included in the rate
11 adjustment process record. The transcript prepared
12 by the court reporter will be provided to the Board
13 prior to its consideration and vote on the proposed
14 rate adjustment. It will also be posted on our
15 website within three business days.

16 If needed, we may take short breaks and, if a
17 break is necessary, we will announce the time to
18 reconvene before pausing.

19 All right.

20 MS. WILSON: Thank you, Carmen. So before I call the
21 first customer, just as a reminder, please state
22 your name, the name of your street, but not your
23 house number, the town or county where you receive
24 service from Santee Cooper, and please confirm that
25 you are a Santee Cooper customer. And there is a

1 prompt sheet up there if -- if you forget any of
2 that information.

3 So the first customer is Ms. Anne Kongvold.

4 MS. KONGVOLD: No. I would not make -- not me.

5 MS. WILSON: Not you? Okay.

6 MS. KONGVOLD: No.

7 MS. WILSON: Okay.

8 MS. KONGVOLD: I didn't put in for --

9 MS. WILSON: Okay. Thank you.

10 MS. KONGVOLD: I didn't prepare anything, unfortunately.

11 MS. WILSON: Okay. Thank you. Ms. Jacqueline

12 Blakely (verbatim)?

13 MS. BLAKEY: I really would prefer that one of my
14 neighbors speak first because they may say what I
15 have to say.

16 MS. WILSON: Okay.

17 MS. BLAKEY: But I do want to -- do -- do wonder if
18 Santee Cooper realizes how they're hurting their
19 customers. You claim you care and you thank us,
20 but everything that you're doing is hurting us, and
21 we're already paying a whole lot of money as it is.
22 I have been told by a Santee -- a Santee Cooper
23 person that, if I turn my circuit breaker off, then
24 I will not have a charge of the -- on my bill. If
25 I turn my circuit breaker off, I don't have any

1 electricity in my house, so how does that work?

2 Please explain.

3 MS. WILSON: Thank you, Ms. Blakely (verbatim). Mr. Bob
4 Ebling?

5 MR. EBLING: Hi. Let me bring this up. I usually am
6 not having trouble being heard, especially with a
7 microphone. Bob Ebling, Laurelwood Lane, Conway.
8 I'm also Bob Ebling of the Myrtle Trace Homeowners
9 Associations, because we are a commercial customer,
10 so I've got both hats on here.

11 Let me lead off with the Board and everybody
12 else, 150 days till Christmas. Merry Christmas.
13 It's the first time you're going to hear that in a
14 meeting and the first time you're going to hear
15 that from anybody in 2026. On Christmas, most
16 business days are closed. Schools are closed.
17 Offices are closed. Malls are closed. And I
18 checked this online: Walmart, Kroger, Publix, Food
19 Lion are closed. So why on Earth am I paying a
20 peak charge to cook my turkey between 6 and 9 a.m.?
21 If you're going to at least give the customer
22 something, stop charging us on Christmas. There is
23 not going to be a peak issue because we're all
24 home. Half of us are in Florida, and that, I
25 think, is absolutely ridiculous. Nobody is

1 overcharge -- overdoing the wattage on the day of
2 Christmas. We're home baking turkeys. My oven
3 doesn't use that much, or I'll use the gas grill.
4 Thank you on that one.

5 Let me give you a personal residential account
6 accounting. June of 2025 -- and, by the way, Greg
7 can tell you this: I'm a cheap person -- I used
8 855 kilowatt-hours; 2.4 of them were peak because I
9 wasn't smart enough to find it. June of 2026, 738,
10 1.6 kilowatt-hours, so I'm one of those people that
11 can manage my demand. The problem is -- is my bill
12 was \$98.26 last year. It's \$94.42 this year, which
13 is a savings. But it's 4 percent when I cut my
14 demand and I cut my peak 33 percent and 13 percent.
15 So there's other things in that bill that aren't
16 all that user-friendly, and it's sort of kind of
17 blunt some of the efforts we have savings
18 (verbatim). And I'm probably a regular customer.
19 I -- I may be actually even lower than a regular
20 customer because I'm cheap, and I manage my demand.

21 Average peak measurement, let me ask you this:
22 Does average -- and I -- I've read your -- what
23 happens if those four peaks that you're talking
24 about -- what happens if they go up? All I'm
25 saying is the average could go up and make it

1 worse, and that's just my own observation. You've
2 known me for ten years, and you know I'm a
3 sarcastic little person. But that one caught my
4 eye. I understand you can average and it'll
5 probably even it out, but it can go the other way
6 if you keep the air conditioner on and someone
7 doesn't manage to -- understand how to manage their
8 demand. That's a warning.

9 Commercial, I got to disagree with some of
10 your numbers. You know me; I have a handy-dandy
11 Santee Cooper sheet, and I sat around with all --
12 and, by the way, our commercial facilities consist
13 of 13 transferring well pumps, so I can't turn them
14 off and turn them on because I've got something 380
15 feet underground, and they're going to turn to --
16 they short out and I have enough problems with
17 them. I've got to leave them on. So when I plug
18 the little numbers for -- I am a small general
19 services customer. When I plug the new compared to
20 current, I get a much higher number. I get them
21 for all my -- I'm counting closer to 15 percent for
22 year over year by average going through and --

23 (To Ms. Wilson) Am I -- am I done?

24 MS. WILSON: Yes, sir.

25 MR. EBLING: Okay. All right. Well, anyhow, on that

1 one, my last thing too -- and I'll shut up because
2 I'm taking some of Jackie's time. We get it. We
3 understand operating revenue has gone up by 26
4 percent and the expenses have -- I'm going in the
5 old financial report on Page 24 from 2025 -- 31
6 percent increase. So you've got your costs going
7 up and your revenue hasn't kept up, and we
8 understand it. But pretty please, understand that
9 -- just tell us what we're doing, which I'm
10 thinking you're starting to do, rather than coming
11 up with these little peak defeat and everything
12 else. That's almost like you're trying to mask it.
13 Just tell us, "Costs are going up. We're trying to
14 do stuff."

15 I have 13 people here from Myrtle Trace. None
16 of us are working, so we are sensitive to any of
17 this because we're getting 3 percent from the
18 government for Social Security. Thank you.

19 MS. THOMAS: Thank you.

20 MS. WILSON: Thank you, Mr. Ebling. Mr. Mike Travisano?

21 MR. TRAVISANO: Hello, everybody. I came here -- I know
22 you guys talk about inflation. It's killing you
23 guys as far as the price of everything you guys got
24 to buy and build, but I don't think people realize
25 that inflation is government's hidden tax that

1 nobody cries about. It is a tax that they use on
2 you to get more money out of you. I just want the
3 people to understand that. So I don't blame you on
4 that part.

5 We have -- I see the chart here that
6 residential customers are paying the brunt of the
7 -- the rise of the cost at 4.7 and 4.6. Commercial
8 customers, I think, use as much, if not more, than
9 the residentials. They're only getting 2.9. I
10 understand industrial uses 240 and 440 volts, so
11 they're not using as much, okay? And we don't have
12 a lot of industry here in South Carolina, so that's
13 why I understand that being as low as it is.

14 Do you -- any of your keep your thermostat at
15 78 between three and six? Can I get an answer?
16 Yes? No?

17 AUDIENCE MEMBER: They won't answer.

18 MR. TRAVISANO: No?

19 MS. WILSON: No. I don't.

20 MR. TRAVISANO: No. I know you don't. Because you'll
21 be -- if you went home, you'd be dying in the
22 house, especially with the weather being what it's
23 been, 100 degrees pretty much for the last month
24 and a half/two months. I think that's ridiculous.
25 I mean, we can cut costs, like I don't use the

1 washer and dryer between three and six because I've
2 talked to one of the ladies in there down on Oak
3 Street and she kind of guided me through, "Don't
4 use this. Don't use that. It'll save some money."
5 So I kind of went that route, and I'm okay with
6 that. And it kind of balanced out, but you can't
7 get rid of the AC in the summer here. And in the
8 winter, you can kind of manage the heat, but the AC
9 you can't give up.

10 Let's see. And I see there's going to be two
11 rate hikes. One in '27 and one in '28. A lot of
12 people are retired. A lot of people are coming
13 here retired. I know my fight is with the zoning
14 board, not so much you guys, because I can't stand
15 them, because they keep giving out permits to keep
16 building houses we don't need. That's why you guys
17 can't keep up with the energy. It's because
18 there's too much building going on. The white
19 envelope is being passed over in that office. You
20 know what that means. I don't think I need to
21 explain that. Thank you.

22 MS. WILSON: Thank you.

23 MS. THOMAS: Thank you.

24 MS. WILSON: Ms. Sara Rich?

25 MS. RICH: Good evening. Sara Rich, McKeithan Street,

1 Conway.

2 So what I'm going to say is that I'm going to
3 compliment and supplement, I think, some of what my
4 neighbors have been saying. I've been a Santee
5 Cooper residential customer since 2018. I'm going
6 to respond to a few of Santee Cooper's rated --
7 sorry -- stated rate study mission and pricing
8 principles. The first one being the mission, so
9 this corresponds with what my predecessor was
10 saying regarding to -- regarding inflation, which
11 we know has increased by nearly 30 percent since
12 2020. So to limit price increases to less than
13 inflation is not exactly a guarantee of reasonable
14 pricing, is it? Nor does it give customers any
15 peace of mind since so many of us already struggle
16 to pay existing electricity costs.

17 That said, the proposed option to change from
18 the current residential Peak Demand charge to the
19 proposed Balanced Demand Billing would be an
20 incremental improvement. In my case, and probably
21 like many others here in the room, opting into the
22 Time-of-Use rate would save us a little money by
23 comparison to the current model.

24 But there is another option. Rather than
25 utilizing the Peak Demand charges based on a few

1 hours within the month, a better approach would be
2 to transition to the standard -- sorry --
3 transition the standard rate toward a volumetric
4 TOU rate design. Paying slightly higher volumetric
5 rates during all peak hours instead of being hit
6 with high-demand charges for a handful of
7 unpredictable system peaks would be easier for
8 customers to understand and to manage. And it
9 would also better incentivize us to conserve energy
10 throughout the month.

11 And regarding equity, which is another one of
12 the stated pricing principles, as it stands right
13 now, the Department of Energy shows that South
14 Carolina households making less than 30 percent of
15 the area median income are spending 21 percent of
16 their earnings on home energy costs, with 18
17 percent of that being electricity alone. And that
18 is far above the 6 percent threshold that is
19 considered energy burdened.

20 The proposed rate changes would
21 disproportionately affect residential customers,
22 again, as many have already stated, despite
23 management's acknowledgement that projected load
24 growth will be caused by data centers. Santee
25 Cooper is unique among South Carolina utilities in

1 that it includes speculative loads without signed
2 service agreements and load forecasts to justify
3 system investments, but if these investments prove
4 unnecessary, then this forecasting method creates
5 enormous risk for -- for ratepayers who would still
6 be burdened with paying for stranded assets.

7 The burden that tech giants want to place on
8 average residents is entirely unjust considering
9 that none of us -- at least none of us normies here
10 -- ever asked for AI in the first place, so we need
11 you, Santee Cooper Public Utility, as you have
12 already stated, to insist that big industry -- I
13 know you addressed this slightly, but more evidence
14 would be very welcome to make sure that big
15 industry pays its own way and repairs the damage it
16 causes along the way instead of passing that buck
17 onto households.

18 Thank you very much to y'all for taking time
19 out of your evenings to allow us to speak.

20 MS. THOMAS: Thank you very much.

21 MS. WILSON: Thank you. Is there anyone else who
22 indicated a desire to provide comments tonight that
23 has not done so?

24 Okay. Hearing none, on behalf of the Board of
25 Directors, we appreciate and value the comments we

1 received and your interest in the rate adjustment
2 process. We know your time is valuable. Thank you
3 for coming.

4 This meeting is adjourned.

5 (Whereupon, the meeting was
6 concluded at 6:32 p.m.)

7 (*This transcript may contain quoted material.
8 Such material is reproduced as read or quoted
9 by the speaker.)

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STATE OF SOUTH CAROLINA)
)
COUNTY OF RICHLAND) CERTIFICATE

Be it known that Julie Taradash took the foregoing proceeding and hereby attests:

that I was then and there a notary public in and for the State of South Carolina-at-large and that by virtue thereof I was duly authorized to administer an oath;

that the deponent/witness, if any, was first duly sworn to testify to the truth, the whole truth, and nothing but the truth, concerning the matter in the controversy aforesaid;

that the foregoing transcript represents a true, accurate, and complete transcription of the testimony so given at the time and place aforesaid to the best of my skill and ability;

that I am neither a relative nor an employee of any of the parties hereto, nor of any attorney or counsel employed by the parties hereto, nor interested in the outcome of this action;

that, if a recording of an event was supplied by another party for purposes of transcription and I was not present during that event, the foregoing pages were transcribed to the best of my skill and ability; additionally, any identifications of speakers were provided to me by the party supplying the recording;

that, in the event of a nonappearance by the witness, the foregoing details for the nonappearance are accurate.

In witness thereof, I have hereunto affixed my signature and title.


Julie Taradash

Date: 7/30/2026

Notary public for South Carolina

My commission expires March 27, 2035

*Unless otherwise noted, this notary public administered the oath. Please refer to the transcript for any exceptions.

**For details on reading and signing, please refer to the transcript.