

# Your Bill Explained

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SANTEE COOPER  
PO BOX 188  
MONCK'S CORNER, SC 29461-0188

ACCOUNT NUMBER  
0000000000

PLEASE PAY BY  
04/08/2025

AMOUNT DUE  
\$181.41

AMOUNT PAID  
\_\_\_\_\_

Customer Bill  
1234 Main Street  
Conway, SC 29526

Please make checks payable to SANTEE COOPER

Check here for address change, comments.

☐ If you would like to sign up for Autopay,  
Please write on the reverse side and return.

Detach this stub and return with your payment. See back for payment options.

Bill Date: 03/14/2025

Customer Bill  
1234 Main Street  
Conway, SC 29526

Previous balance	205.50
Payments received	-206.00
(Sub-Total -0.50)	
Electric Service Residential	176.19
Residential Outdoor Lighting	5.72
<b>Total Charges</b>	<b>\$ 181.41</b>

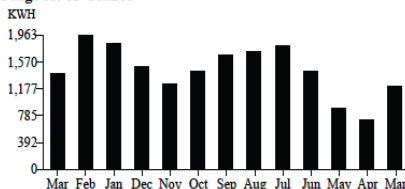
Using fewer appliances (dryer, water heater, HVAC) between winter peak hours of 6 AM and 9 AM, November through March, can help lower energy bills by reducing your kW peak demand, which is reflected on your bill. Defeat The Peak. Bank The Savings.

1234 Main Street, Conway, SC 29526

Residential General Service (RG) from 2/14/25 through 3/13/25 for 28 days

Meter Number	1 Energy/Demand
LO3F00000	1396 kWh - Total Energy Used
LO3F00000	6.4 kW - Demand On-Peak 02/21/25-09:00AM

## 2 Usage At-A-Glance



Electric Service Residential - 02/14/25 to 03/13/25

Customer Charge	20.00
Energy Charge	110.56
Peak Charge	51.20
Fuel Adjustment	-9.00
Demand Sales Adjustment	-4.96
Franchise Fee	8.39
<b>Total New Charges</b>	<b>\$176.19</b>

1

**Energy/Demand:** This represents your energy consumption for the billing period. Energy is measured in kilowatt-hours (kWh).

2

**Usage At-A-Glance:** For your convenience, this chart displays your monthly energy usage for the past 13 months to help you monitor usage and trends.

3

**Customer Charge:** The customer charge is a fixed charge unrelated to energy usage covering on-going fixed charges, such as billing, accounting, meter reading, as well as some fixed installation costs like meters, wires, and transformers.

4

**Energy Charges:** Energy charges include usage (in kWh) for the month multiplied by a per kWh charge of 9.97 cents/kWh in the non-Summer months (October – March) and 11.97 cents/kWh in the Summer months (June – September) on the RG rate.

5

**Peak Charge:** The highest hour of usage during peak hours.

6

**Fuel Adjustment:** Adjusts with the price of fuel, like natural gas and coal, and purchased power. If Santee Cooper's actual costs are less than the base fuel rate, you'll see a credit on your bill. If these costs are greater than the base fuel rate, an additional charge will be included on your bill. The fuel adjustment is re-calculated each month based on a rolling three month average. **Note that the Fuel Adjustment Rate is frozen per the Cook Settlement through December 2024.**

7

**Demand Sales Adjustment:** Santee Cooper plans its generating system with enough capacity to serve its customers' "peak" load under extreme weather conditions and expected equipment availability. As a result, there may be extra generating capacity available for use. Santee Cooper attempts to sell idle and unused capacity to its large industrial customers or other electric utilities. The fixed portion of these revenues is credited to customers through the Demand Sales Adjustment. **Note that the Demand Sales Adjustment Rate is frozen per the Cook Settlement through December 2024.**

8

**Franchise Fee:** A contractual fee that Santee Cooper pays to municipalities where it conducts business within their boundaries. This fee is billed each month to customers whose accounts are physically located within the city or town limits. This rate is 5% of your bill and twice a year Santee Cooper gives this money back to the municipalities.

**Important:** This bill is due and payable on or before April 8, 2025. If payment in full is not received by the due date, a late charge of 2% of the unpaid balance and applicable taxes will be added to the amount due.

\* If your bill has a PAST DUE AMOUNT, your service may be subject to immediate suspension.

See back for payment options!

Power outage? Call (888) 769-7688  
Billing questions? Call (843) 761-4060  
Your Account Number: 0000000000

Santee Cooper's Terms and Conditions are available upon request or by visiting [www.santeecooper.com](http://www.santeecooper.com)

\*V11-03/13/2025