

Your Bill Explained



SANTEE COOPER
PO BOX 188
MONCK'S CORNER, SC 29461-0188

ACCOUNT NUMBER
0000000000

PLEASE PAY BY
04/08/2025

AMOUNT DUE
\$176.19

AMOUNT PAID

Customer Bill
1234 Main Street
Conway, SC 29526

Please make checks payable to SANTEE COOPER

☐ Check here for address change, comments.
☐ If you would like to sign up for Autopay,
Please write on the reverse side and return.

Detach this stub and return with your payment. See back for payment options.

Bill Date: 03/14/2025

Customer Bill 1234 Main Street Conway, SC 29526	Previous balance Payments received Electric Service Residential Total Charges	206.00 -206.00 176.19 \$ 176.19
---	--	--

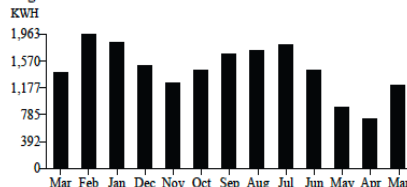
Using fewer appliances (dryer, water heater, HVAC) between winter peak hours of 6 AM and 9 AM, November through March, can help lower energy bills by reducing your kW peak demand, which is reflected on your bill. Defeat The Peak. Bank The Savings.

1234 Main Street, Conway, SC 29526

1 Residential General Service (RG) from 2/14/25 through 3/13/25 for 28 days 2

Meter Number	3 Energy/Demand
LO3F00000	1396 kWh - Total Energy Used
LO3F00000	6.4 kW - Demand On-Peak 02/21/25-09:00AM

4 Usage At-A-Glance



Electric Service Residential - 02/14/25 to 03/13/25

Customer Charge 5	20.00
Energy Charge 6	110.56
Peak Charge 7	51.20
Fuel Adjustment 8	-9.00
Demand Sales Adjustment 9	-4.96
Franchise Fee 10	8.39
Total New Charges	\$176.19

Important: This bill is due and payable on or before April 8, 2025. If payment in full is not received by the due date, a late charge of 2% of the unpaid balance and applicable taxes will be added to the amount due.

* If your bill has a PAST DUE AMOUNT, your service may be subject to immediate suspension.

See back for payment options!

Power outage? Call (888) 769-7688
Billing questions? Call (843) 761-4060
Your Account Number: 0000000000

Santee Cooper's Terms and Conditions are available upon request or by visiting www.santeecooper.com

*V11-03/13/2025

1

The rate you are on.

2

Your billing period.

3

Energy/Demand: Energy is the total electricity you used during the billing period. It is measured in kilowatt hours (kWh). Demand On-Peak is your highest one hour of usage during peak hours of the billing period. It is measured in kilowatts (kW). In this example, the customer's peak demand was 6.4 kW measured during the hour ending at 9 a.m. on 2/21.

4

Usage At-A-Glance: This chart displays your monthly energy usage for the past 13 months to help you monitor usage and trends.

5

Customer Charge: This minimum charge will appear on your bill each month regardless of usage. It covers certain ongoing costs such as billing, metering, collections, customer service, accounting, and some distribution facilities (service wires, transformers, etc.).

6

Energy Charges: This charge covers the cost of buying or producing the electricity used during the billing period. The charge you pay will vary depending on the amount of energy used.

7

Peak Charge: This covers some of Santee Cooper's fixed costs, such as principal and interest payments on debt, and some of the infrastructure costs of supplying generating capacity to meet your energy needs. The charge you pay will vary depending on the demand you place on the system.

8

Fuel Adjustment: Adjusts with the actual cost of fuel, like natural gas and coal, and purchased power. If Santee Cooper's actual costs are less than the base fuel rate, you'll see a credit on your bill. If these costs exceed the base fuel rate, an additional charge will be included in your bill. The fuel adjustment is recalculated every month based on a rolling three-month average.

9

Demand Sales Adjustment: Santee Cooper plans its generating system with enough capacity to serve its customers' "peak" load under extreme weather conditions and expected equipment availability. As a result, from time to time, there may be extra generating capacity available for use. Santee Cooper attempts to sell idle and unused capacity to its large industrial customers or other electric utilities. The fixed portion of the revenues obtained by Santee Cooper from these sales is credited to other customers through the Demand Sales Adjustment. The base amount for these revenues is included on an estimated basis in Santee Cooper's rates. Any difference from the base amount is the Demand Sales Adjustment and is subtracted from or added to your bill to adjust for the actual revenues received each month from these sales.

10

Franchise Fee: A contractual fee that Santee Cooper pays to municipalities where it conducts business within their boundaries. This fee is billed each month to customers whose accounts are physically located within the city or town limits. This rate is 5% of your bill and twice a year Santee Cooper gives this money back to the municipalities.