

NEW PREPAY RESIDENTIAL ACCOUNT



Customer Information

Name on Account:	First Name:	Last Name:
	Social Security/Federal ID Number:	Driver's License Number:
	Email:	
	Are you a current or previous Santee Cooper customer? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, account number:	
Telephone:	Primary Phone:	Secondary Phone:

New Service Address

New Service Address:	Street Address:	Apt/Unit/Lot #
	City:	State: SC Zip Code:
Type of Residence:	<input type="checkbox"/> Single Family <input type="checkbox"/> Condominium/ Apartment/Townhouse <input type="checkbox"/> Mobile Home <input type="checkbox"/> Camper - RV <input type="checkbox"/> NOT for Residence	Is this newly constructed? <input type="checkbox"/> Yes <input type="checkbox"/> No
NOT for a residence, please specify:	<input type="checkbox"/> Pool <input type="checkbox"/> Pump <input type="checkbox"/> Garage/Shop <input type="checkbox"/> Other:	
Property Ownership:	<input type="checkbox"/> Own Landlord Name: _____ <input type="checkbox"/> Rent	Please provide first & last page of lease agreement if applicable.
Service Start Date:	Choose a "start" service date. <i>Mondays - Fridays (except holidays)</i>	

Mailing Address Please provide mailing location if it is different from above service location.

Street Address:	Apt/Unit/Lot #
City:	State: Country: Zip Code:

Programs Are you interested in any of the follow programs Santee Cooper offers?

Billing & Payment Options
 Energy Efficiency Programs
 Other _____

Terms and Conditions

I hereby apply to Santee Cooper for Prepay electric service in accordance with their "Terms and Conditions" and applicable rate schedules. Santee Cooper's Terms and Conditions and retail rate schedules are available upon request or by visiting www.santeecooper.com.

- I understand that the minimum to fund a Prepay account is \$70. \$20 for the nonrefundable connection fee and \$50 towards the Prepay credit balance.
- In the event that Santee Cooper is unavailable to get a daily reading I understand that Santee Cooper will process a reading as soon as one becomes available and that I am responsible for all usage charges since my last meter reading.
- I understand that with a Prepay account I will no longer receive a paper or electronic monthly bill. Instead I will receive alerts via email, text message or voice calls.
- I understand that I am responsible for updating my Prepay account alert settings and contact information so that Santee Cooper can accurately send my Prepay alerts.
- I understand that I am responsible for checking my account balance, which is available 24 hours a day, seven days a week, at <http://prepay.santeecooper.com> or by calling 1-844-332-3757, to ensure my account has a credit balance, and I should not depend solely on my Prepay alerts.
- I understand that my electric service will be subject to immediate disconnection anytime my account does not have a credit balance, including weekends, holidays, or during severe weather conditions.
- I understand that the minimum payment amount for Prepay accounts is \$10.
- I understand that once payment has been made my meter will automatically reconnect electrical power to my home usually within an hour, but if communication issues exist it could take longer.
- I understand that after being disconnected for 21 days, my Prepay account will be closed. If I wish to reestablish service, I will be required to start a new Prepay account.

If same day service is requested after 5:00 PM, a \$45.00 service charge will be applied and must be paid at that time.

Service Time Frame: One (1) working day if only a meter is needed, up to ten (10) working days if installation of overhead service is needed or up to fourteen (14) working days if installation of underground service is needed.

The main breaker should be in the off position before the meter is set.

Customer Signature: _____ Date: _____
 Print Name: _____

Office Use Below is for Santee Cooper office use.

SA ID:	Account ID:	Photo ID:
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