

**Santee Cooper Fee Schedule
(Effective January 6, 2016)**

Account Set-up Fees

Service Connection Fee	\$20
Same Day Service Fee (after 3:30 PM)	\$45
Additional Trip Fee (before 3:30 PM)**	\$20
After Hours Cut-In	\$45
Landlord	\$20
Temp to Clean	\$20
Temp to Build	\$35

Reconnection Fees for Non-payment

During Hours	\$35
After Hours (Installer/Collector - after 3:30 PM)	\$65
After Hours (Line Tech/Secondary Metering)	\$100

Tamper Fees

First Offense	\$100
Second Offense	\$200
Jumpers	\$250
Unauthorized Cutting of Meter Seal	\$50

Misc. Fees

Returned Payment Fee	\$30
Meter Test Fee (if excessive)	\$20
Meter Reread Fee (if excessive)	\$20
After hours call out service charge (Meter Installer)*	\$45
Temp to Perm after hours	\$150
After hours call out service charge (Line Tech/Metering)*	\$100
Billing history request for numerous accounts ***	\$1 per premise > 5
Late Payment Fee	2% or \$0.50

*standard charge for after hours call out when a service charge is deemed necessary

**example - fee when a customer requests a cut out and then after it is completed they call back and want to change the date. This requires another truck roll and fee is same as Connection Fee (Additional Trip Fee)

*** this will apply when annual billing history is requested for a large number of accounts. These request are typically related to HUD verification where numerous accounts have to be verified and information provided