

## Price, Terms, and Conditions

Green Power is Green-e Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at [www.green-e.org](http://www.green-e.org).



Green Power from Santee Cooper is a voluntary program and a customer can cancel the purchase of Green Power at anytime by calling the customer service number or writing to the address listed below.

For more information about Green-e Energy, write Green-e Energy, 1012 Torney Ave, 2nd Floor, San Francisco, CA 94129 or log onto [www.green-e.org](http://www.green-e.org).

### Company:

Santee Cooper

### Whom should I contact for more information?

**Call:** Santee Cooper Customer Service at 1.800.804.7424 ext. 3205

**Web:** <http://www.santeecooper.com/greenpower>

**Write:** Santee Cooper Green Power Program, 305A Gardner Lacy Road, Myrtle Beach, SC 29579

### How will I be billed?

Your Green Power charge will be listed on your monthly electric bill as an additional line item.

### How will my bill be calculated?

**Usage Rate:** Your residential rate plus \$3 for each 100 kWh block of Green Power.

**Taxes and Fees:** You must pay all applicable federal, state and local taxes as well as any applicable fees.

### How much will my total electricity service cost, including utility charges?

Based on a monthly average usage of 1,000 kWh, and purchase of one 100 kWh block of Green Power, the following table provides an estimate of a 2017 monthly electric bill if you receive service from Santee Cooper as a Residential General Service Customer (RG-17) and the extra monthly cost for Green Power. Your actual bill will vary based on your use of electricity, as well as other charges, such as fuel and demand.

Average monthly electric cost	\$119.70
Green Power Premium	\$ 3.00
Total	\$122.70

### Will my rates change over time?

Rates are set by Santee Cooper's Board of Directors and are subject to change in the future.

**What sources will be used in my certified product?**

Santee Cooper Green Power is generated from Landfill Methane Gas, Solar and Wind located in South Carolina. Please refer to Santee Cooper's Green Power Product Content Label for details.

**If I want to terminate this contract, what is the early termination fee?**

There is no termination fee.

**What length of contract is required?**

A customer may discontinue participation at any time. It is voluntary. There is no contract length.

**What other fees might I be charged?**

A late charge of 2% or 50 cents, whichever is greater, will be assessed on any outstanding monthly balance.